



Voucher Redemption Merchant Journey

Shoprite

Checkers

Usave

Pick 'n Pay

Boxer

Spar

Romans Pizza

Mugg & Bean

Wimpy

Clicks

Dischem

MR Delivery

JD Group
(Bradlows, Rochester,
Russels & Sleepmaster)



Shoprite

Customer requests to make payment using mobile Token/Code

Step 1 - Ring-up items

Step 2 - Cashier selects "Mobile Payments"

Step 3 - Cashier selects Option 1 "Token/Code" on Card Machine

Step 3 - Customer enters Celbux eVoucher number

Step 4 - Customer presses green button to confirm

Payment approved

Checkers

Customer requests to make payment using mobile Token/Code

Step 1 - Ring-up items

Step 2 - Cashier presses "Mobile Payments"

Step 3 - Cashier selects Option 1 "Token/Code" on Card Machine

Step 3 - Customer enters Celbux eVoucher number

Step 4 - Customer presses green button to confirm

Payment approved

Usave

Customer requests to make payment using mobile Token/Code

Step 1 - Ring-up items

Step 2 - Cashier presses "Mobile Payments"

Step 3 - Cashier selects Option 1 "Token/Code" on Card Machine

Step 3 - Customer enters Celbux eVoucher number

Step 4 - Customer presses green button to confirm

Payment approved

Shoprite, Checkers, Usave - Withdrawals

Customer requests to make withdrawal using Celbux voucher

Step 1 - Cashier selects Mobile Voucher and enters the amount

Step 2 - Cashier selects Redeem Withdrawal

Step 3 - Cashier selects option 1 Enter Token/Code on Pinpad

Step 4 - Customer enters their 13-digit voucher

Payment approved

Pick 'n Pay

Customer requests to make payment using mobile Celbux SmartBanking

Step 1 - Ring-Up items and touch "Total"

Step 2 - Cashier touches "VAS Tenders"

Step 3 - Cashier touches "Mobile"

Step 4 - Cashier touches "SmartBanking" then touches "SmartBanking Payments"

Step 5 - Cashier enters Celbux eVoucher number

Step 6 - Cashier enters Amount

Payment approved.

Pick n Pay - Withdrawals

Customer requests to make withdrawal using mobile Celbux voucher

Step 1 - Cashier touches "Value Added Services"

Step 2 - Cashier touches "VAS Tenders"

Step 3 - Cashier touches "Withdrawals"

Step 4 - Cashier touches "Celbux Image"

Step 5 - Cashier enters Celbux eVoucher number and Enter

Step 6 - Cashier enters Amount and Enter

Step 7 - Cashier touches "Total" and hands the cash to customer

Boxer

Customer requests to make payment using SMS Voucher

Step 1 - Ring-Up items

Step 2 - Cashier selects "Total"

Step 3 - Cashier selects "Mobile"

Step 4 - Cashier enters amount and presses "Enter"

Step 5 - Cashier enters Celbux voucher number and Enter

Step 6 - Cashier presses 1) Yes on PinPad

Payment approved

Boxer - Withdrawals

Customer requests to make withdrawal using Celbux Voucher

Step 1 - Cashier presses "Services"

Step 2 - Cashier selects 8) "More" and Enter

Step 3 - Cashier selects 3) "Other Transfers" and Enter

Step 4 - Cashier selects "Mobile Withdrawal" and Enter

Step 5 - Cashier enters amount then the Celbux voucher number and Enter

Step 6 - Cashier presses 1) Yes on PinPad

Withdrawal approved

Spar Buy (Selected Stores)

Customer requests to make payment using Celbux Voucher

Step 1 - Cashier selects "Total"

Step 2 - Cashier selects the "Retail Service" button on the tender screen

Step 3 - Cashier selects 1 for Celbux Voucher and select OK

Step 4 - Customer enters their voucher number on the numeric pad. The cashier can finalize the input with the Pay button.

Payment approved

Spar - Withdrawal (Selected Stores)

Customer requests to make payment using Celbux Voucher

Step 1 - Cashier selects the "Retail Service" button on the tender screen

Step 2 - Cashier selects option 1) Celbux Withdraw.

Step 3 - Customer enters their voucher number on the numeric pad.

Step 4 - The cashier enter the amount

Withdraw approved

Romans Pizza

Customer requests to make payment using Celbux eVoucher

Step 1 - Ring-Up items

Step 2 - Cashier selects "ADMIN" and enter ADMIN Pin

Step 3 - Cashier selects "Celbux"

Step 4 - Cashier enters Amount

Step 5 - Customer enters Celbux eVoucher number

Payment approved

Mugg & Bean

Customer requests to make payment using WiCode

Step 1 - Ring-Up items

Step 2 - Cashier selects "Mobile"

Step 3 - Cashier selects "WiCode"

Step 4 - Cashier enters Celbux eVoucher number

Payment approved.

Wimpy

Customer requests to make payment using WiCode

Step 1 - Ring-Up items

Step 2 - Cashier selects "Mobile"

Step 3 - Cashier selects "WiCode Entry"

Step 4 - Customer enters Celbux eVoucher number

Payment approved

Clicks

Customer requests to make payment using SMS Voucher

Step 1 - Ring-Up items

Step 2 - Cashier selects "Other Payments"

Step 3 - Cashier selects "SMS Voucher"

Step 4 - Customer enter Celbux eVoucher number on card machine

Payment approved

Dischem

Customer requests to make payment using Token/WiCode

Step 1 - Ring-Up items

Step 2 - Cashier selects option 2 on the POS

Step 3 - Cashier enters the Celbux eVoucher number

Payment approved

MR Delivery

Step 1 - Customer selects order items, click on Add to chart

Step 2 - Click on Checkout yellow bottom tab

Step 3 - Enter Celbux voucher at Wicode field and select apply

Step 4 - Done your order is on the way

Payment approved

JD Group (Bradlows, Rochester, Russels & Sleepmaster)- Buy

Customer requests to make payment using a Celbux Voucher

Step 1 - Sales Rep adds article(s) and proceeds to Checkout

Step 2 - Sales Rep selects Celbux as a tender

Step 3 - Key in the 13 digit voucher number

Step 4 - Key in the amount and press "Enter"

Payment approved

JD Group (Bradlows, Rochester, Russels & Sleepmaster)- Withdraw

Customer requests to make make a withdrawal using a Celbux Voucher

Step 1 - Sales Rep clicks "Value Added Services" in the sales screen

Step 2 - Sales Rep clicks "Celbux Withdrawal"

Step 3 - Key in the 13 digit voucher number

Step 4 - Key in the amount to withdraw and select "Cash"

Withdrawal approved

JD Group (Bradlows, Rochester, Russels & Sleepmaster)- Deposit

Customer requests to purchase a Celbux voucher

Step 1 - User asks to make a mobile deposit and gives teller deposit code.
10-digit mobile number. eg 0821234567

Step 2 - Teller confirms/counts cash and processes on POS. POS push code and value with Celbux.

Step 3 - Celbux loads deposited value to user's account.

Step 4 - Celbux confirms success with Merchant POS.

Deposit approved